	rm 481 - Carrier Annual Reporting Dilection Form			FCCForm491 GMB common No. 3060 July 2013		
<010>	Study Area Code	569003			<u> </u>	
<015>	Study Area Name	Virgin Mobile USA	LP			
<020>	Program Year	2014		· · · · · · · · · · · · · · · · · · ·		
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaste	r	·	<u> </u>	
<035>	Contact Telephone Number: Number of the person identified in data line <030	913-762-6107				
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster@s	sprint.com			
AÑNŮA	L-REPORTING-FOR ALL CARRIERS				59,313 Completion Required	54,792 Completion Required
<100>	Service Quality Improvement Reporting		(complete attached wor	rksheet)	(CHECK BOA)	
<200> <210>	Outage Reporting (voice)	no outages to report	(complete attached wor	rksheet)		
<300> <310> <320> <330>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)		(attach descriptive doc		32 32 32	
<400> <410> <420> <430> <440> <440>	Number of Complaints per 1,000 customers (voice Fixed Mobile 0.0947 Number of Complaints per 1,000 customers (broafixed Mobile Mobile					
<900> <1000> <1010> <1100> <1110>	Service Quality Standards & Consumer Protection 569003de510 Functionality in Emergency Situations 569003de610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers	6	(check to indicate certif, (attached descriptive doc (check to indicate certif, (attached descriptive doc (complete attached wor (complete attached wor if yes, complete attached wor (check to indicate certif, (attach descriptive doc if not, check to indicate certif, (complete attached wor (complete attached wor	tument) ication) tument) ksheet) ksheet) ksheet) ication) tument) ication) ication)		
<2000> <2005>	Price Cap Carriers, Proceed to <u>Price Cap Additions</u> Including Rate-of-Return Carriers affiliated with Price Cap Additions Rate of Return Carriers, Proceed to <u>ROR Addition</u>	ice Cap Local Exchange	Carriers (check to indicate certificomplete attached worksheet	ksheet)		
<3000> <3005>			(check to indicate certifi (complete attached won			

2-11-01-12-12-12-12-12-12-12-12-12-12-12-12-12	ervice Quality Improvement Reporting sllection Form	FCC Form 481. OMB Control No. 3060-0986/OMB Control No. 3060 ⁴ 0819 July 2013:
<010>	Study Area Code 569003	
<015>	Study Area Name Virgin Mobile USA LP	A STATE OF THE STA
<020>	Program Year 2014	
<030>	Contact Name - Person USAC should contact regarding this data Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030> 913-762-6107	
<039>	Contact Email Address - Email Address of person identified in data line <030> andy m.lancaster@sprint.com	
<110>	Has your company received its ETC certification from the FCC? (yes / no)	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no)	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only	
	required to address voice telephony service.	
	Name of	Attached Document (.pdf)
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice	en e	FCC(Form 481. *OMB*Control No: 3060-0986/ON	MB Control No: 3060-0819
		.lűly/2013∞	

<010>	Study Area Code	569003					
<015>	Study Area Name	Virgin Mobile USA LP					
<020>	Program Year	2014					
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster					
<035>	Contact Telephone Number - Number of person identified in data line <030> 913-762-6107						
<039>	Contact Email Address - Email Address of person identified in data line <030> andy m.lancaster@sprint.com						

<220>

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>></d>	<e></e>	<f></f>	<g> ,</g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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<u> </u>	<u> </u>	<u></u>			<u> </u>			 			
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V	1 2.50	<u> </u>									

100	ce Offerings including Voice Rate Data ection Form	FCC Form 484 OMB control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	569003
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	913-762-6107
<039>		andy.m.lancaster@sprint.com
<701>	Residential Local Service Charge Effective Date 1/1/2013	· · · · · · · · · · · · · · · · · · ·
<702>	Single State-wide Residential Local Service Charge	

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	 State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
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:								
								
							<u> </u>	***************************************
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					<u> </u>		'	

(710) Broadband Price Offerings Data Collection Form	FCCForm481 OMB Control No., 3060-0986/OMB Control No., 3060-0819 JULY2019
<010> Study Area Code	569003
<015> Study Area Name	Virgin Mobile USA LP
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster

Contact Telephone Number - Number of person identified in data line <030> 913-762-6107

Contact Email Address - Email Address of person identified in data line <030> andy .m. lancaster@sprint.com

<035>

<039>

<711> Broadband Service -Usage Allowance State Regulated **Download Speed Broadband Service** -Usage Allowance Action Taken When (Mbps) State Exchange (ILEC) **Residential Rate** Fees **Total Rate and Fees** Upload Speed (Mbps) (GB) Limit Reached (select) -- See attached worksheet --

(800) Operating Companies PCC Form 481	3060:0986/OMB:controllNo:13060:0819: -
July 2013	release of the control of the contro

<010>	Study Area Code	569003		,	
<015>	Study Area Name	Virgin Mobile USA LP		 	
<020>	Program Year	2014	:	 	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	:		
<035>	Contact Telephone Number - Number of person identified in data line	<030> 913-762-6107			
<039>	Contact Email Address - Email Address of person identified in data line	<030> andy.m.lancaster@sprint.com		 	
<810>	Reporting Carrier Virgin Mobile USA LP	· · · · · · · · · · · · · · · · · · ·		 	
<811>	Holding Company Sprint Corporation			 	
<812>	Operating Company		•		

	Affiliates			SAC	Doing Business As Company or Brand Designation
			See a	ttached works	heet
				tidorrod troinc	
· · · · · · · · · · · · · · · · · · ·					
<u> </u>	<u> </u>				
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	oal Lands Reporting ection Form				- OMBGo	ii) 481 ntrol No. 3060 3		Control No. 300	50-0819
<010>	Study Area Code	569003							
<015>	Study Area Name	Virgin Mobil	le USA LP						
<020>	Program Year	2014							
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M.	Lancaster		······	a, m		:	
<035>	Contact Telephone Number - Number of person identified in data line	<030> 913-7	62-6107	-			·	· · · · · · · · · · · · · · · · · · ·	
<039>	Contact Email Address - Email Address of person identified in data line	2 <030> andy	.m.lancaster@spri	int.com					
<910>	Tribal Land(s) on which ETC Serves								
<920>	Tribal Government Engagement Obligation		Name of Attach	ed Document (pdf)		<u></u>		- A
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:								
		Select (Yes,No, NA)							
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;								
<922>	Feasibility and sustainability planning;								
<923>	Marketing services in a culturally sensitive manner;								
<924>	Compliance with Rights of way processes		1						
<925>	Compliance with Land Use permitting requirements								
<926>	Compliance with Facilities Siting rules		1						
<927>	Compliance with Environmental Review processes		1						
<928>	Compliance with Cultural Preservation review processes		1						
<929>	Compliance with Tribal Business and Licensing requirements.		1						
		L	_						
,									

Contract States	oTerrestrial/Backhaul Reporting ection Form	FCCForm 481 OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	569003
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	.2014
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <03)> 913-762-6107
<039>	Contact Email Address - Email Address of person identified in data line <03	0> andy.m.lancaster@sprint.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Page 9

(1200) Te	rms;and(Gondition)for/Lifeline Customers	Samuel Communication of the Co	FCG/Form/481
Lifeline		4.5	OMB Control No.: 3060-0986/OMB Control No.: 3060-0819
Data Coll	ection/Form:		4 July 2013
		569003	
<010>	Study Area Code		The state of the s
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2014	and the second of the second o
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data		
<039>	Contact Email Address - Email Address of person identified in data	line <030> andy.m.lancaster@sprint.com	The second secon
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	e e	
<1210>	Terms & Conditions of Voice releptiony Lifetine Frans	Name of attached document (.pdf)	
		Name of attached document (.pdf)	
<1220>	Link to Public Website	HTTPhttp://www.assurancewireless.com/F	Public/TermsandConditions.aspx
	"Please check these boxes below to confirm that the attached PDF,	,	
	on line 1210, or the website listed, on line 1220,		
	contains the required information pursuant to §		
	54.422(a)(2) annual reporting for ETCs receiving low-income		
	support, carriers must annually report:		
<1221>	Information describing the terms and conditions of any voice		
\1221>	telephony service plans offered to Lifeline subscribers,	· ·	
	telephony service plans offered to chemic subscribers,		6.
<1222>	Details on the number of minutes provided as part of the plan,		
<1223>	Additional charges for toll calls, and rates for each such plan.		
	The alternational geographic term and property and reconstruction beautiful plants		
		•	

(2000) Pi	rice Cap Carrier Additional Documentation	#FEGFform481
Data Col	lection Form	@MB(control:Nov.3060-0986/OMB(control:Nov.3060-0986/OMB)
A COMPANY	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carrier	
mendoming		
		569003
<010>	Study Area Code	
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster (0> 913-762-6107
<035> <039>	Contact Telephone Number - Number of person identified in data line <03 Contact Email Address - Email Address of person identified in data line <03	
<0392	Contact Email Address - Email Address of person identified in data line cos	ON and instanced compact con
/51000000000000000000000000000000000000		
CHECK t	he boxes below to note compliance as a recipient of Incremental Connect A	America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II
	support as set forth in 47 CFR § 54.313(b),(c),	(d),(e) the information reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>		⊢
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	
	Price Can Carrier Receiving Frozen Support Certification (47 CFR 6 54 312)	(e)
<20125	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312)	(a)}
<2012>	2013 Frozen Support Certification	(a)}
<2013>	2013 Frozen Support Certification 2014 Frozen Support Certification	(a)}
<2013> <2014>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification	(a)}
<2013>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification	(a)}
<2013> <2014>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification	(a)}
<2013> <2014>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	(a)}
<2013> <2014> <2015>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband	(a)}
<2013> <2014> <2015> <2016>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e))	(a)}
<2013> <2014> <2015> <2016>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification	(a))
<2013> <2014> <2015> <2016> <2017> <2018>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 5th year Broadband Service Certification	(a))
<2013> <2014> <2015> <2016> <2017> <2018> <2019>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification	
<2013> <2014> <2015> <2016> <2017> <2018>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 202	21,
<2013> <2014> <2015> <2016> <2017> <2018> <2019>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification	21,
<2013> <2014> <2015> <2016> <2017> <2018> <2019>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 202	21, ss a recipient
<2013> <2014> <2015> <2016> <2017> <2018> <2019>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 202 contains the required information pursuant to § 54.313 (e)(3)(ii), at	21, us a recipient resses of
<2013> <2014> <2015> <2016> <2017> <2018> <2019>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification Sth year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 202 contains the required information pursuant to § 54.313 (e)(3)(ii), as of CAF Phase II support shall provide the number, names, and addresses	21, us a recipient resses of

PANSAGE.	te Of Return Carrier/Additional Documentation action Form		FCC Form 481 OMB Control No; 3060 098 JUIV 2013	s/OMB control N	or 3060	-0819
- <010>	Study Area Code 569003				j.	
<015>	Study Area Name Virgin Mc	obile USA LP				
<020>	Program Year 2014				- 1	
<030>		irew M. Lancaster 913-762-6107	······································			
<035>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	· · · · · · · · · · · · · · · · · · ·	·		
qritizi Morfaçõeligo	he boxes below to note compliance on its five year service quality plan (pursua		compliance with the financial rep	4.	nts set fo	orth in 47
	Progress Report on 5 Year Plan					
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i))	Name of Attached Document Listing Required Information			-	
(3011)	Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.					
(3012) (3013) (3014)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	Name of Attached Document Listing Required Information	(Yes/No) (Yes/No)			
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows					
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information	· (Yes/No)		*	
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains					
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications					
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows					
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.					
(3022) (3023) (3024)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications 8 orrowers. Underlying information subjected to a review by an independent certified public accountant Underlying information subjected to an officer certification.					
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		L			
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information				

	tion - Reporting Carr lection Form	ler FCC FORM 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	569003
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Pers	on USAC should contact regarding this data Andrew M. Lancaster
<035>	Contact Telephone N	lumber - Number of person identified in data line <030> 913 - 762 - 6107
<039>	Contact Email Addres	ss - Email Address of person identified in data line <030> andy.m.lancaster@sprint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilities inc recipients; and, to the best of my knowledge, the information reported on		ements for universal service support	t
Name of Reporting Carrier: Virgin Mobile USA LP			
Signature of Authorized Officer: CERTIFIED ONLINE		Date 10/10/2013	
rinted name of Authorized Officer: Jay Franklin	·		
itle or position of Authorized Officer: Assistant Controller			
elephone number of Authorized Officer: 913 762-6107			
Study Area Code of Reporting Carrier: 569003	Filing Due Date for this form: 10/15/2013		

Certifical Data Col	ion - Agent / Carrier ection Form	FCC For in 481 \$ OMB Control No. 3060-0986/OMB Control No. 3060-0819 Suly 2013
<010>	Study Area Code	569003
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Person U	ISAC should contact regarding this data Andrew M. Lancaster
<035>	Contact Telephone Numb	per - Number of person identified in data line <030> 913 -762 - 6107
<039>	Contact Email Address - E	mail Address of person identified in data line <030> andy.m.lancaster@sprint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent)_ also certify that I am an officer of the reporting carrier; m agent; and, to the best of my knowledge, the reports and	y responsibilities include ensuring the accuracy of the annual data	ormation reported on behalf of the reporting carrier. a reporting requirements provided to the authorized
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:		Date:
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

continuation of Agent A	Authorized to File Annual Reports for CAF or LI Recipie	and of hepoting carries		
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the case of the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.				
Name of Reporting Carrier:				
Name of Authorized Agent or Employee of Agent:				
Signature of Authorized Agent or Employee of Agent:		Date:		
Printed name of Authorized Agent or Employee of Agent:				
Title or position of Authorized Agent or Employee of Agent				
Telephone number of Authorized Agent or Employee of Age	ent:			
Study Area Code of Reporting Carrier:	Filing Due Date for this form:			

Attachments

<010>	Study Area Code	569003
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Person L	JSAC should contact regarding this data Andrew M. Lancaster
<035>	Contact Telephone Num	ber - Number of person identified in data line <030> 913-762-6107
<039>	Contact Email Address -	Email Address of person identified in data line <030> andy.m.lancaster@sprint.com
<810>	Reporting Carrier	Virgin Mobile USA LP
<811>	Holding Company	Sprint Corporation
<812>	Operating Company	

<813> <a13< th=""><th><a2></a2></th><th>, KeβΣΣΣ (All the second sec</th></a13<>	<a2></a2>	, KeβΣΣΣ (All the second sec
Affiliates	SAC	Doing Business As Company or Brand Designation
Virgin Mobile USA LP	569003	Assurance Wireless
	*	
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100000000000000000000000000000000000000	m 481 - Carrier Annual Reporting Officetion Form	FECForm 431 OMB Control No. 3 July 2013	060-0986/OMB Control No. 3050-0819
<010>	Study Area Code	579003	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2014	
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaster	
<035>	Contact Telephone Number: Number of the person identified in data line <030	913 762-6107	
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster@sprint.com	
ANNUA	L'REPORTING FOR ALL CARRIERS		Completion Completion Required (check box when complete)
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	
<200> <210>	Outage Reporting (voice) < check box if	(complete attoched worksheet) no outages to report	
<310>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	(attach descriptive document) (attach descriptive document)	
<400> <410> <420> <430> <430> <440> <450>	Number of Complaints per 1,000 customers (voice Fixed Mobile 0.2039 Number of Complaints per 1,000 customers (broad Fixed Mobile		
<900> <1000> <1010> <1100> <1110>	Service Quality Standards & Consumer Protection 579003dc510	Rules Compliance (check to indicate certification) (attached descriptive document) (check to indicate certification) (attached descriptive document) (complete attached worksheet) (complete attached worksheet) (if yes, complete attached worksheet) (check to indicate certification) (attach descriptive document) (if not, check to indicate certification) (complete attached worksheet) (complete attached worksheet)	
<2000> <2005>	Price Cap Carriers, Proceed to <u>Price Cap Additional</u> Including Rate-of-Return Carriers affiliated with Pr		
<3000>	Rate of Return Carriers, Proceed to ROR Addition	al Documentation Worksheet (check to indicate certification)	
<3005>		(complete attached worksheet)	

Professional State of the State	rvice Quality Improvement Reporting llection Form		FCC Form 481 9 MB Control No + 3060- 4 July 2018	0986/OMB Control No. 3060 0819
<010>	Study Area Code 579003			
<015>	Study Area Name Virgin Mobile U	SA LP		
<020>	Program Year 2014	1 60		
<030>		Lancaster		
<035>	Contact Telephone Number - Number of person identified in data line <030> 913-762	-6107		
<039>		.lancaster@sprint.com .		Apple of the second of the sec
<110>	Has your company received its ETC certification from the FCC?	(yes / no) O		
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no)		
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your compan	w is a		
	CETC which only receives frozen support, your progress report is only required to address voice telephony service.		•	
		Name of Attach	ed Document (.pdf)	
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	idile of Account	*	
<113>	Maps detailing progress towards meeting plan targets			
<114>	Report how much universal service (USF) support was received			
<115>	How (USF) was used to improve service quality		Sa Sa	
<116>	How (USF)was used to improve service coverage		William Control of the Control of th	
<117>	How (USF) was used to improve service capacity			
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		± 1	

(200) Service Outage Reporting (Voice)			FCC Form 481	
Data Collection Form	and year of the		OMB Control No. 3060-0986/	OMB Control No. 3060-0819
			July 2013	The second of the second

		579003		
<010>	Study Area Code	579003		
<015>	Study Area Name	Virgin Mobile USA LP		
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster		
<035>	Contact Telephone Number - Number of person identified in data line <030> 913-762-6107			
<039>	Contact Email Address - Email Address of person identified in data line <030> andy.m.lancaster@sprint.com			

<220>

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Oid This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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Data Col	ce Offerings including Voice Rate Data lection Form	FCC Form 481 OMB controllNo: 3060-0986/OMB controllNo: 3060-0819 July 2013
<010>	Study Area Code	579003
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number 2 Number of person identified in data line <030>	913-762-6107
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<701>	Residential Local Service Charge Effective Date 1/1/2013 Single State-wide Residential Local Service Charge	

:	<a2></a2>			Residential Local	۵		Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates an
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(710) Broadband Price Offerings	and the second s		CCC CATANAOA	
(710) Broadband Price Offerings			PRELCOLOUR HOLE SERVICES	CONTRACTOR OF THE PARTY OF THE
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Data Collection Form.			WEED WIRE CONTROL NO WIS USUALLY NO.	OMB Controll No. #3060-0819
Data Conection Form	and the contract of the contra	the state of the s	Company and the company of the page of the Company	the second and the second and the second as the second
				and the state of t

<010>	Study Area Code	579003				
<015>	Study Area Name	Virgin Mobile USA LP				
<020>	Program Year	2014				
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster				
<035>	<035> Contact Telephone Number - Number of person identified in data line <030> 913-762-6107					
<039>	9> Contact Email Address - Email Address of person identified in data line <030> andy.m.lancaster@sprint.com					

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowan Action Taken W Limit Reached (se
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			sheet	<u> </u>				
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Data Coll	erating:Companies: ection:Form				F 7 0 7 1 0	CC Form 481 MB Control No. 3060-0986/OMB Control No. 3060-0819 Jly 2013
<010>	Study Area Code		579003	•		
<015>	Study Area Name		Virgin Mobile USA	LP		
<020>	Program Year		2014			
<030>		JSAC should contact regarding this data	Andrew M. Lancas	ter		
<035>		ber - Number of person identified in data line	<030> 913-762-6107			
<039>		Email Address of person identified in data line		er@sprint.com		
<810>	Reporting Carrier	Virgin Mobile USA LP				
<811>	Holding Company	Sprint Corporation				
<812>	Operating Company					
<813>		A CONTRACTOR OF THE PARTY OF TH	<u> </u>			<435
		Affiliates		SAC	Doing Busi	iness As Company or Brand Designation
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			See a	ttached works	heet	
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	Maria Maria					

	oal!Lands Reporting ection Form	FCCForm 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 Uniy 2013
<010>	Study Area Code	579003
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line	
<039>	Contact Email Address - Email Address of person identified in data line	e <030> andy.m.lancaster@sprint.com
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document (.pdf)
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	
		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

Total Century No.	o Terrestrial Backhaul Reporting ection Form	FC@Form 481 ** * OMB(Control No. 3060-0986/OMB.Control No. 3060-0819 July 2013
<010>	Study-Area Code	579003
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	913-762-6107
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Lifeline	rms and Condition for Lifeline Customers ection Form	FCG Form 481* OMB Control No., 3060*0986/OMB Control No., 3060*0819 JULY 2013
<010>	Study Area Code	579003
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data li	line <030> 913-762-6107
<039>	Contact Email Address - Email Address of person identified in data I	line <030> andy m.lancaster@sprint.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	Name of attached document (.pdf)
<1220>	Link to Public Website	HTTP http://www.assurancewireless.com/Public/TermsandConditions.aspx
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

(2000) Pr	ice Cap Carrier Additional Documentation		FCC Form 481		
Data Coll	ection/Formy		OMB Control No.: 3060-0986/OMB Control No.: 3060-0819		
Includina	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013		
~010×	Study Area Cada	579003			
<010> <015>	Study Area Code Study Area Name	Virgin Mobile USA LP			
<020>	Program Year	2014			
<030>		Andrew M. Lancaster			
<035>	Contact Telephone Number - Number of person identified in data line <030				
<039>	Contact Email Address - Email Address of person identified in data line <030				
CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II					
	support as set forth in 47 CFR § 54.313(b),(c),(c)	I),(e) the information reported on this form and in the documents attached bel	ow is accurate.		
	Incremental Connect America Phase I reporting				
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))				
<2010>	3rd Year Certification (47 CFR § 54.313(b)(2))		 		
120112	Sta Tear Certification (47 Cr it 3 34.315(D)(2))				
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))			
<2012>	2013 Frozen Support Certification	,,			
<2013>	2014 Frozen Support Certification				
<2014>	2015 Frozen Support Certification				
<2015>	2016 and future Frozen Support Certification				
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		·		
<2016>	Certification Support Used to Build Broadband				
	Connect America Phase II Reporting (47 CFR § 54.313(e))				
<2017>	3rd year Broadband Service Certification				
<2018>	5th year Broadband Service Certification				
<2019>	Interim Progress Certification				
<2020>	Please check the box to confirm that the attached PDF, on line 2023		<u> </u>		
	contains the required information pursuant to § 54.313 (e)(3)(ii), as	·			
	of CAF Phase II support shall provide the number, names, and addre				
	community anchor institutions to which began providing access to b	roadband			
<2021×	service in the preceding calendar year.	Name of Attached Decompositioning Decomposit 5			
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information			